

Beyond the Basics: Enhanced Strategies for Next-Level Advertising

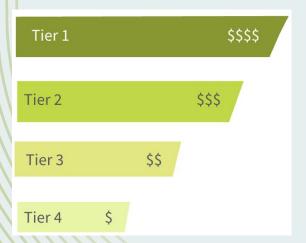
Hannah Jordan

Senior Digital Marketing Manager, Demandbase

Campaign Audiences

Account List Segmentation

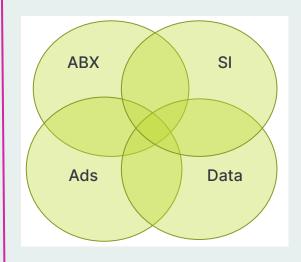
Tier Determines Spend/Account



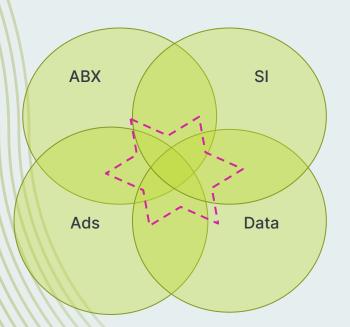
Journey Stage Determines Goal + Content

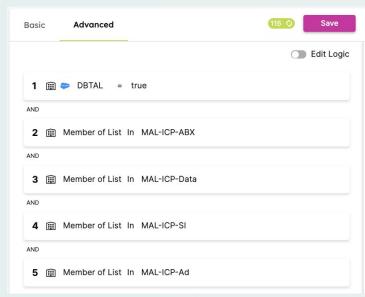


Product ICP Determines Theme



Audience Overlap & Mixed Messages



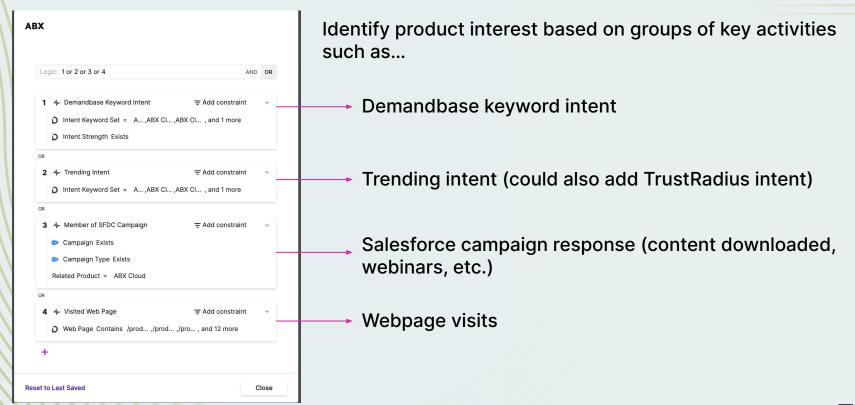




Awareness Data		Sales	Ads	ABX	
Journey Stages	Qualified-Aware	Qualified-Aware	Qualified-Aware	Qualified-Aware	
Tiers	1-3	1-3	1-3		
Audience Differentiator	???	???	???	???	
Matched Campaign	CampaignA	CampaignB	CampaignC	CampaignD	
Acquisition	urney Stages Interested-MQA ers 1-3		Ads	ABX Interested-MQA 1-3	
Journey Stages			Interested-MQA		
Tiers			1-3		
Audience Differentiator			???	???	
Matched Campaign	CampaignA	CampaignB	CampaignC	CampaignD	
Acceleration	Data	Sales	Ads	ABX SQL-Pipeline	
Journey Stages	SQL-Pipeline	SQL-Pipeline	SQL-Pipeline		
Tiers	1-3	1-3	1-3	1-3	
Audience Differentiator	???	???	???	???	
Matched Campaign CampaignA		CampaignB	CampaignC	CampaignD	

TOFU (Awareness)	Product 1	Product 2	Product 3	Product 4
Journey Stages	Qualified-Aware	Qualified-Aware	Qualified-Aware	Qualified-Aware
Tiers	1-3	1-3	1-3	1-3
Intent	Keyword Set 1	Keyword Set 2	Keyword Set 3	Keyword Set 4
Matched Campaign	CampaignA	CampaignB	CampaignC	CampaignD
MOFU (Acquisition)	Product 1	Product 2	Product 3	Product 4
Journey Stages	Interested-MQA	Interested-MQA	Interested-MQA	Interested-MQA
Tiers	1-3	1-3	1-3	1-3
Product Interest	EngMin Product1	EngMin Product2	EngMin Product3	EngMin Product4
Matched Campaign	CampaignA	CampaignB	CampaignC	CampaignD
BOFU (Acceleration)	Product 1	Product 2	Product 3	Product 4
Journey Stages	SQL-Pipeline	SQL-Pipeline	SQL-Pipeline	SQL-Pipeline
Tiers	1-3	1-3	1-3	1-3
Opportunity	Product1 Opp	Product2 Opp	Product3 Opp	Product4 Opp
Matched Campaign	CampaignA	CampaignB	CampaignC	CampaignD
1111111				11111111

Creating Segments by Product Interest



Two Different Ways to Use...

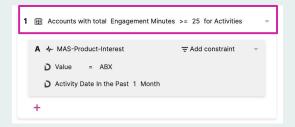
No Overlap

Create product interest segments for each product and corresponding SFDC fields. Push product segment engagement minutes to field and use a calculated field in Salesforce to show the product with most engagement minutes



Some Overlap

If you're okay with some accounts having messaging overlap if they have enough engagement, the change logic on the selector to be based on total engagement mins vs any activity



Map Content Back to Campaigns

TAL-Awareness-Data

TAL-Awareness-Sales

TAL-Awareness-ABX

TAL-Awareness-Ads

TAL-Acquisition-Data

TAL-Acquisition-Sales

TAL-Acquisition-ABX

TAL-Acquisition-Ads

TAL-Acceleration-Data

TAL-Acceleration-Sales

TAL-Acceleration-ABX

TAL-Acceleration-Ads

Acquisition Data		Sales	Ads	ABX			
Journey Stages	Journey Stages Interested-MQA		Interested-MQA	Interested-MQA			
Tiers 1-3 Product EngMins ≥ 25 Data Eng Mins		1-3	1-3	1-3			
		≥25 Sales Eng Mins	≧25 Ads Eng Mins	≧25 ABX Eng Mins			
Matched Campaign	Believe In Your Data	Sales Innovation	Ads Innovation	Buying Groups			
Supporting Assets	Data Playbook Data Trial Clean Data Webinar	Outreach Integration SI Trial SI Tour	Ads First Trial Connected TV Ads 2023 Report	BG Guide BG Interest List BG Webinar LinkedIn Live Series			

Campaigns & Creative

Awareness (TOFU) Campaign Campaign Goal: Brand Awareness Journey stages: Qualified, Aware Ads pointing to product pages, product tours, etc.

Acquisition (MOFU) Campaign Campaign Goal: Lead Gen Journey Stages: Engaged, MQA Ads for certifications, report, ebooks, etc.

Acceleration (BOFU) Campaign Campaign Goal: Web Visits Journey Stages: Pipeline Ads for customer stories, competitive pages, etc.

























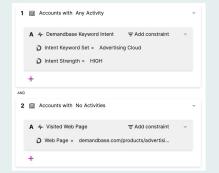
Omnichannel in Action

Digital Campaign Audiences & Channels

	Awareness	Acquisition	Acceleration		
Journey Stages	Qualified-Aware	Interested-MQA	SQL - PipelineOpp		
Tiers	1-3	1-3	1-3 Open Opportunity		
Audience Trigger	Med/High Intent	≧25 Eng Mins			
Channels	Youtube Display	Linkedin Google Ads	Retargeting Webchat		

Awareness Strategies: Display + Youtube

Audience: Accounts showing intent on advertising but have not visited page

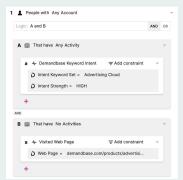


In Display: Warm accounts with relevant messaging and get them engaging with your

website



Audience: Same as display but at the person level vs the account level



In Youtube: Warm known contacts with relevant videos to start getting them to engage with the

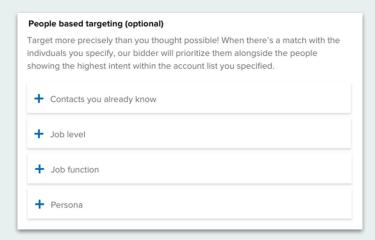
website



People Based Advertising

Use Cases

- **Known Contacts** Reach specific individuals by creating a people list of current contacts within account list
- Job Level Reach Executives/C-Suite. Usually when targeting smaller companies where C-Suite is involved in purchase decisions
- Job Function Amplify brand awareness in an entire department, potentially unsure of where decisions are made
- Persona Get in front of key decision makers and/or specific messaging plays
- Combo Decision makers who might be outside of typical target function



Awareness to Acquisition Strategies: Display + LinkedIn

Audience: Accounts showing intent on advertising platforms but have no visited page

```
    Keyword Set = Advertising

2 Strength = High

3 No visits to page contains /products/advertising
```

In Display: Warm them intent topic messaging and get them engaging with your website



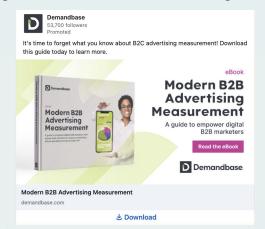
Audience: Same as display but have visited the website

```
1 Keyword Set = Advertising

2 Strength = High

3 Visit Web Page Contains /products/advertising
```

In Linkedin: Now they they are aware of brand / engaging with site, introduce related gated content



Leveraging Orchestration Audiences Strategically

Use Case → **Acquiring** Net New Contacts for Accts

LinkedIn Campaign

- 1. In Demandbase One → Sync audiences via Orchestration:
 - Account List All Target Accounts
 - People List All Current Contacts
- In LI Campaign Manager→
 - Target the Accounts, Suppress the People List
 - No Wasted Spend



Paid Search Acquisition Strategies

Campaigns Targeting Current Contacts

> Using DB1 audience list via orchestration as target list, ads will only show to current contacts searching keywords in our tiers 1-4 accounts

Ad · www.demandbase.com/demandbase-one Five Challenges. One Solution. Demandbase One On-Demand Demos See how we can solve your biggest GTM challenges in five tailored 3-5 minute demo videos. Your all-in-one platform for orchestrating - and automating -

Allows us to adjust budgets to bid higher for people at our tiered accounts

Campaigns Excluding Current Contacts

> Using DB1 audience list as exclusion list, ads will only show to people not in database searching keywords without bidding conflict

Ad · www.demandbase.com/go-to-market Smarter Go-To-Market Strategy Download: B2B Benchmark Study Want to understand how the C-suite defines GTM? Download our free survey. Improve your B2B Go-To-Market strategy with Demandbase.

Allows us to not miss out on people outside tiered accounts for key search terms

Acceleration Multichannel Strategies

New Leads Generated

Audience: TAL / Demand Gen List

Action: Downloaded content indicating they're progressing in buyers journey



Retarget with Display & LinkedIn

Audience: Engaged target accounts

Action: Provide follow up resources to help guide them / stay top of mind



Leveraging Orchestration Audiences Strategically

Use Case → **Reaching & Engaging** Current Leads/Contacts in Target Accounts

LinkedIn Campaign

- 1. In Demandbase One → Sync audiences via Orchestration:
 - Account List All Target Accounts
 - People List All Current Leads/Contacts
- 2. In LI Campaign Manager→
 - Target the People list
 - But require they be with an account on the Account list

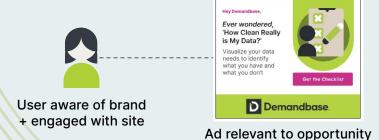


Use Targeting Types for Relevant Content at Person Level



Display this creative only to users who haven't yet visited your website

Display the creative only when a user previously visited your website



VS.



Hit your revenue number with Smarter Go-to-Market CLICK IT GOOD Demandbase.

Brand awareness ad

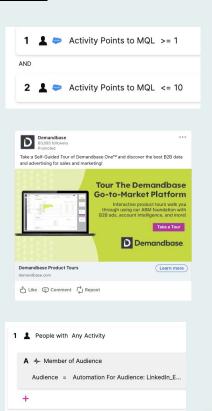
Acceleration Linkedin Strategy

Person-Level

Audience: Contacts that are only a few points away from MQL score threshold

Campaign drives to high value web pages so engagement mins help contacts reach MQL score

Set up a dynamic list to be able to track your success!



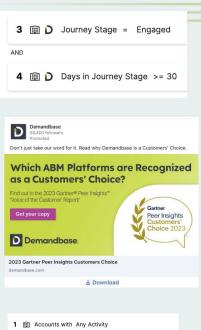
2 Activity Points to MQL <= 0

Account-Level

Audience: Accounts that have been in engaged for more than 30 days

Campaign has content that if the account engaged with they will move to the next journey stage

Set up a dynamic list to be able to track your success!





Multichannel Strategies: Display + LinkedIn

In awareness display / youtube campaigns

Creates website engagement

LinkedIn + Google campaigns for lead gen

Lead gen + web engagement progresses account

Automatically moves to new retargeting display campaign Current contacts continue to be nurtured through retargeting

Acquisition campaigns suppress current contacts to generate net new / multithread

Website activity from retargeting + multiple contacts generated pushes account to MQA

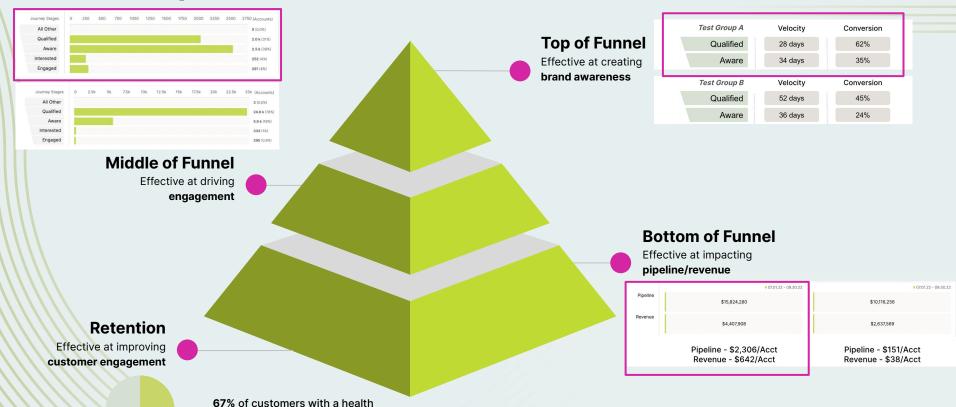
Account added to nurture sequence and MQA-centric display campaign

Digital Campaign Audiences & Channels

	Awareness	Acquisition	Acceleration		
Journey Stages	Qualified-Aware	Interested-MQA	SQL - PipelineOpp		
Tiers	1-3	1-3	1-3 Open Opportunity		
Audience Trigger	Med/High Intent	≧25 Eng Mins			
Channels	Display Youtube	Linkedin (LG) Google Ads Webchat	Retargeting Linkedin (Eng)		

Measuring Success

Digital Advertising Works at Every Stage of the Buying **Journey**



score >50 interacted with display

Awareness Impacts

- Qualified journey stage velocity was 54% faster in test group A
- Qualified journey stage conversion rate was 27% higher in test group A
- Aware journey stage conversion rate was 31% higher in test group A
- Engaged journey stage velocity was 40% faster in test group A
- Avg. velocity in test group A was 31 days compared to 38 days in test group B (18% faster)
- Avg. conversion rate in test group A was 40% compared to 33% in test group B (21% higher)

Test Group A	Velocity	Conversion
Qualified	28 days	62%
Aware	34 days	35%
Interested	14 days	58%
Engaged	9 days	33%
MQA	70 days	10%
Test Group B	Velocity	Conversion
Qualified	52 days	45%
Aware	36 days	24%
Interested	15 days	56%
Engaged	15 days	31%
MQA	72 days	8.5%

Engagement Impacts

Accounts with Ad Clicks



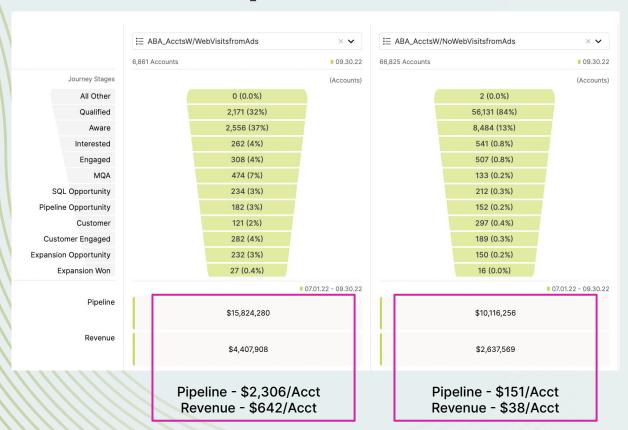
Of accounts that clicked on an ad, a higher percentage of accounts converted to a forward stage compared to those who did not click on an ad

Accounts with No Ad Clicks



Velocity, i.e. time to convert forward, was less on average for accounts that clicked on an ad vs. accounts that didn't

BOFU Impacts



Left funnel account list-

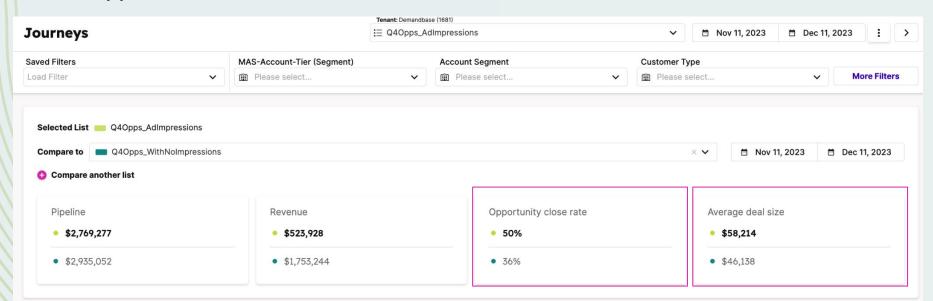
Accounts in tiers 1-4. active journey stage, and have visited the website from a display ad in the last 6 months

Right funnel account list-

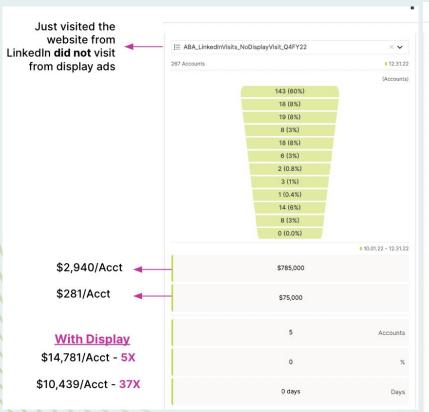
Accounts in tiers 1-4, active journey stage, and have not visited the website from a display ad in the last 6 months

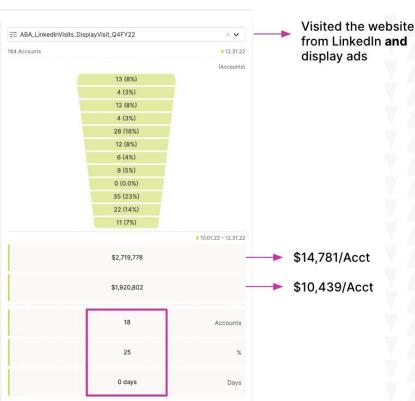
Opportunity Data: Impressions vs No **Impressions**

In the journey stages section of the platform, you can compare key metrics between the two lists to see what impact display ad impressions seem to have on opportunities



Multichannel Impacts - Display Ads + LinkedIn



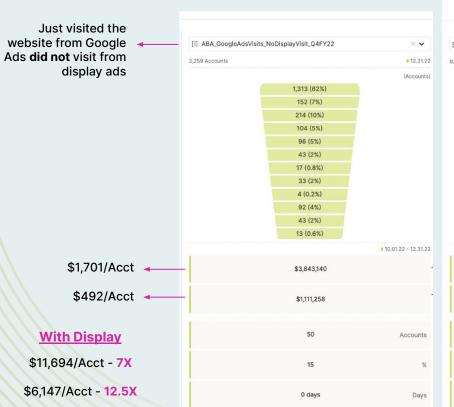


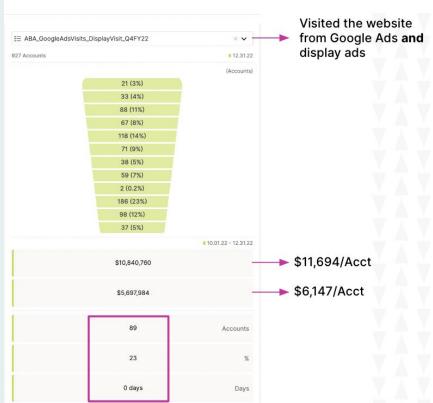
LinkedIn A/B Test

Test: Group A received display ads in addition to a Linkedin campaign while Group B only had a Linkedin campaign. For the same spend in both Linkedin campaigns, Group A had...

			50% more clicks	30% higher CTR		13% lower CPM	33% lower CPC	35% more engagement en	16% higher gagement rate
	namer_lead_gen-engaged-tier4-na-mktg-lead_ gen-na-testgroupb ID: 217782564 · Sponsored Content	5,531	26	0.47%	Maximum Delivery	\$279.11	\$59.37	37	0.67%
	namer_lead_gen-engaged-tier4-na-mktg-lead_ gen-na-testgroupa ID: 217782194 · Sponsored Content	6,374	39	0.61%	Maximum Delivery	\$243.61	\$39.82	50	0.78%
	2 filtered of 310 campaigns	11,905 🕢	65 😧	0.55%	*	\$260.10	\$47.64	87	0.73%
	Campaign Name 💲	Impressions 🗘	Clicks 🗘	Average CTR 🗘	Bid ≎	Average CPM	Average CPC 🗘	Total Engagement 💠	Engagement Rate 🗘

Multichannel Impacts - Display Ads + Google Ads





Thank you!